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PORTAL INSTRUCTIONS

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TABLE OF CONTENTS

0	LOG IN.	2
0	ENTER ORDERS	- 7
0	EDIT OR REVISE ORDERS.	. 8
0	VIEW LAB RESULTS.	. 9
0	REPORTS	11
0	SHIPPING	-13
0	HELPFUL CONTACT INFO	14





Website: ipsum.argoLims.net

O

* Be sure to use Google Chrome only. At the Log In screen you may enter your Username and Password



After logging in please clear your cache and update to the latest version if you see the blue update bar appear at the top. 0

hboard	LAB	RE:	SULTS Mark as Reviewed	Print Reports			Start Date En	tered - 2020	-08-10 × E	End Date 2	020-09-11	×	Your Nam Clear cache
Results	Re	ady	for Review (9) Reviewed	ł									Profile About
orts													🕞 Logout
oping		Å	Location Name	Req No	Patient Last Na	Patient First Na	Date of Birth	MRN/PUI	Physician Last	Collected	Received	Reported	
id Tracker		B	Grey Sloan Memorial Hosp	T-0909090	lones	Elea	01/20/70		Smith	00/02/20	00/02/20	00/02/20	
		<mark>ہ</mark>	Grey Sloan Memorial Hosp	T-00000001	Pine	Gergory	01/01/88		Smith	09/03/20	09/03/20	09/03/20	8
tact Lab		民	Grev Sloan Memorial Hosp	T-00000002	Oldhart	Bob	10/10/99		Smith	09/03/20	09/03/20	09/03/20	Ci i
-19 IDx*		, P	Grey Sloan Memorial Hosp	T-00000005	Campbell	Jen	01/01/92		Smith	08/12/20	09/03/20	09/03/20	G
BIER		۶,	Grey Sloan Memorial Hosp	T-00000006	Stewart	Aaron	09/10/05		Smith	09/02/20	09/03/20	09/03/20	C
			Grey Sloan Memorial Hosp	T-000121212	Green	Rachel	09/01/74		Smith	09/10/20			S ×
		, R	Anatomy Memorial Hospit	T-0567890	Smith	Shannon	05/14/90		Smith	09/02/20	09/03/20	09/03/20	C
		, pi	Anatomy Memorial Hospit	T-00000003	Switch	Sara	09/01/78		Smith	09/01/20	09/03/20	09/03/20	C
		, k	Anatomy Memorial Hospit	T-00000004	How	Gerald	12/31/88		Smith	09/01/20	09/03/20	09/03/20	Ø

END OF SECTION



ENTER ORDERS



Click the COV-19 IDx button.

1

Dashboard	LAB	RESULTS Mark as Reviewed	Print Reports			Start Date Ent	tered - 2020-	08-10 ×	End Date 2	020-09-11	×	Export To CS
Lab Results												
Paparta	Rea	ady for Review 9 Reviewe	d									
Reports		Location Name	Req No	Patient Last Na	Patient First Na	Date of Birth	MRN/PUI	Physician Last	Collected	Received	Reported	
Shipping												
Covid Tracker	6	Grev Sloan Memorial Hosp	T-0898989	Jones	Flsa	01/20/70		Smith	09/03/20	09/03/20	09/03/20	(M)
Contact Lab		Grev Sloan Memorial Hosp.	T-00000001	Pine	Gergory	01/01/88		Smith	09/03/20	09/03/20	09/03/20	C
		Grey Sloan Memorial Hosp.	T-00000002	Oldhart	Bob	10/10/99		Smith	09/03/20	09/03/20	09/03/20	Ø
OV-19 Dx		Grey Sloan Memorial Hosp	T-00000005	Campbell	Jen	01/01/92		Smith	08/12/20	09/03/20	09/03/20	C)
		📕 Grey Sloan Memorial Hosp	T-00000006	Stewart	Aaron	09/10/05		Smith	09/02/20	09/03/20	09/03/20	C)
		Grey Sloan Memorial Hosp	T-000121212	Green	Rachel	09/01/74		Smith	09/10/20			C ×
		Anatomy Memorial Hospit	T-0567890	Smith	Shannon	05/14/90		Smith	09/02/20	09/03/20	09/03/20	C)
		Anatomy Memorial Hospit	T-0000003	Switch	Sara	09/01/78		Smith	09/01/20	09/03/20	09/03/20	C)
		Anatomy Memorial Hospit	T-00000004	How	Gerald	12/31/88		Smith	09/01/20	09/03/20	09/03/20	Ø

When entering the barcode accession number, use the information from **LABEL A**. If you are scanning the barcode, be sure to click on the Barcode Number section before scanning.

9

네 Dashboard		P	
🔗 Lab Results	COV-19 N)x	
Reports			
🔂 Shipping	COV-19 IDx (Barcode Number	T-00012121212	
😾 Covid Tracker			
Ontact Lab	Patient MRN/PU	Patient MRN/PUI	Lookup
COV-19 DX	Provider/Specimen Information		
	Location	Select	-
	Specimen Source A	Source	•
	Date Collected	09/11/2020	
	Diagnosis Codes	Select	•
	Patient Personal Information		
	First Name	First Name	
	Last Name	Last Name	
POWERED BY ASTERIAN	Date of Birth	mm/dd/yyyy	
FOR SUPPORT 877.869.2746 support@lpsumdiagnostics.com	MRN or PUI	MRN or PUI	





					•
Enter the indiv Investigation #	viduals Patient Ide # or Med Record # o	ntifier (Patient))	Under		
PSUM DIAGNOSTICS					Generate Req 🖺
내 Dashboard Lab Results Reports	COV-19	Dx®		63	Jerry .
 ➡ Shipping ➡ Covid Tracker ➡ Contact Lab 	COV-19 IDx (Barcode Number Patient MRN/PU	T-00012121212 Patient MRN/PUI	Lookup		SPECIMEN COLLECTION INSTRUCTIONS 2019 NOVEL CORONAVIRUS (COVID-19) TES
	Provider/Specimen Information	(1000	Download PDF
	Location	Select	•	1	COVID-19 TESTING USING
	Specimen Source A Date Collected	Source 09/11/2020	-	à	NASOPHARYNGEAL (NP)
	Diagnosis Codes (Optional)	Select	•	15	Download PDF
	Patient Personal Information				
	First Name	First Name		/	
POWERED BY	Last Name Date of Birth	Last Name mm/dd/yyyy		\sim	OROPHARYNGEAL (OP)
FOR SUPPORT 877.869.2746	MPN or PUI	MRN or PUI		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	SPECIMEN COLLECTION

! Choose the appropriate Location for your facility

				Generate Req 💺
⊡ Dashboard ✓ Lab Results Reports	COV-19	Dx°		July,
→ · → Shipping → Covid Tracker ← Contact Lab	COV-19 IDx (Barcode Num)er Patient MRN/PL	0456789 Lookup	*	SPECIMEN COLLECTION INSTRUCTIONS 2019 NOVEL CORONAVIRUS (COVID-19) TE
COV-19 IDx°	Provider/Specimen Information	Relect	1000 1000	Download PDF
	Specimen Source A Date Collected	Grey Sloan Memorial Hospital (Test) - Smith (787878787) Anatomy Memorial Hospital (Test) - Smith (787878789)	K	COVID-19 TESTING USING NASOPHARYNGEAL (NP) SPECIMEN COLLECTION
	Diagnosis Codes (Optional) Patient Personal Information	Select 👻	5	Download PDF
POWERED BY	First Name Last Name	First Name Last Name	5	COVID-19 TESTING USING
ASTERIAN FOR SUPPORT 877.869.2746	Date of Birth	mm/dd/yyyy		SPECIMEN COLLECTION

PG 4



Choose the appropriate specimen source. If a clinician is collecting the specimen, common options include:

• Swab-Nasopharyngeal • Swab-Nasal-Provider Collected • Swab- Oropharyngeal

If the patient is collecting his/her own specimen, select **Swab-Nasal- Self Collected**.



The date collected will always be set to today's date, if this needs to be changed you may click on the date and a calendar will appear or you may type in the date.

			Generate Req 📔 🔕
 ✓ Dashboard ✓ Lab Results ✓ Reports ✓ Shipping ✓ Covid Tracker ✓ Contact Lab 	September 2020 → ↓ Su Mo Tu We Th Fr Sa 30 31 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 0 21 2 2 2 4 5 8	*	SPECIMEN COLLECTION INSTRUCTIONS 2019 NOVEL CORONAVIRUS (COVID-19) TEST Download PDE
COV-19 Dx Provider/Specimen Information Location Specimen Source A Date Collected Diagnosis Code	20 21 22 23 24 25 26 27 28 29 30 1 2 3 4 5 6 7 8 9 10 Today 09/10/2020 Select	J.	COVID-19 TESTING USING NASOPHARYNGEAL (NP) SPECIMEN COLLECTION Download PDF
Powered BY Powered BY	First Name Last Name mm/dd/yyyy	J.	COVID-19 TESTING USING OROPHARYNGEAL (OP) SPECIMEN COLLECTION
877869.2746 MRN or PUI support@lpsumdlagnostics.com	MRN or PUI	5	Developed DDC

PSUM

PG 5

ENTER ORDERS

1



Enter in the individuals **Full Legal** First and Last Name with Date of Birth. Be careful to enter this information in the correct corresponding section.

9

					Generate Req 皆	
😬 Dashboard				. 3 .5 12.		
Lab Results	COV-19 IDx (Barcode Number)	T-000121212		·	SPECIMEN COLLECTION	
Reports	Patient MiN/PU	0456789	Lookup		2019 NOVEL CORONAVIRUS (COVID-19) TEST	
Shipping	Provider/Specimen Information			1000	Download PDF	
🕏 Covid Tracker	Location	Grey Sloan Memorial Hospital (Test) - Smith	(7878787 × ▼			
Contact Lab	Specimen Source A	Swab - Nasopharyngeal	× •	1.	COVID-19 TESTING USING	
COV-19 IDx*	Date Collected	09/10/2020		N	SPECIMEN COLLECTION	
	Diagnosis Codes	Gelect	•	5	Download PDF	
	Patient Personal Information					
	First Name	Rachel				
	Last Name	K Number) T-000121212 K MANYPU 0456789 Lockup Source A Swab - Nasopharyngeal Vollocted 09/10/2020 Covid-19 Dilected 09/10/2020 Covid-19 Covid-19 Lockup Source A Swab - Nasopharyngeal Volloctup Op/10/2020 St Name Rachel St Name Green 09/01/1974 Nor PUI MRN or PUI MRN or PUI MRN or PUI MRN or PUI Nor PUI MRN or PUI MRN or PUI Sublected Volume Volume Sublected Volume Volume Volume Volume Volume Volume </td <td></td>				
	Date of Birth	09/01/1974			OROPHARYNGEAL (OP) SPECIMEN COLLECTION	
	MRN or PUI	MRN or PUI		5	Download PDF	
YOWERED BY	Gender	Gender	*			
OR SUPPORT 377.869.2746	(Optional)	Pace				

To contact the individual about their results, you may enter in a phone number.

PSUM DIAGNOSTICS						Generate Req 📓	9
🔟 Dashboard	Date Collected	09/10/2020			N	SPECIMEN COLLECTION	
Lab Results	Diagnosis Codes	Select			5	Download PDF	
Reports	Patient Personal Information						
Shipping	First Name	Rachel					
Covid Tracker	Last Name	Green			6	COVID-19 TESTING USING	
Contact Lab	Date of Birth	09/01/1974				SPECIMEN COLLECTION	
COV-19 IDx*	MRN or PUI (Optional)	MRN or PUI			5	Download PDF	
	Gender (Optional)	Gender		Ψ.			
	Race	Rate		*			
	Patient Contact Information						
	Phone Number	678-915-2299			J		
	Address	Address					
	(Option rai)	Suite, Apt.					
OWERED BY		City	State	Zipcode			

IPSUM DIAGNOSTICS

ENTER	ORDERS
(CONTINUED)	



Once all information has been reviewed and confirmed to be complete and correct, you may submit the information by clicking **SUBMIT**. The information will disappear and on the top right, a green bubble will appear stating **SUCCESS**. You may then click on the **LAB RESULTS** tab to verify it has been ordered.

Q

년 Dashboard	Date Collected	09/10/2020			Ñ	SPECIMEN COLLECTION
Lab Results	Diagnosis Codes	Select		-	5	Download PDF
Reports P	atient Personal Information					
🔁 Shipping	First Name	Rachel				
😾 Covid Tracker	Last Name	Green			6	COVID-19 TESTING USING
😧 Contact Lab	Date of Birth	09/01/1974				
COV-19 IDx°	MRN of PUI (Optional)	MRN or PUI			5	Download PDF
	Gender (Optichal)	Gender		-		
	Race	Race		-		
P	atient Contact Information					
	Phone Number (Optional)	678-915-2299				
	Address	Address				
		Suite, Apt.				
OWERED BY		City	State Zipo	ode		

END OF SECTION



PSUM

EDIT OR REVISE ORDERS



Verify again the information entered is correct. If anything needs to be edited, click the small square with a pencil icon on the right. Edits must be made prior to the specimen being received by Ipsum. Once received by Ipsum, the option to edit will disappear.

Dashboard	LAB F	RESULTS Mark as Reviewed	d Print Reports			Start Date Ente	ered - 2020	-08-10 ×	End Date 2	020-09-11	×	Export To CS
Lab Results	Rea	dy for Review 9 Review	ed									
Reports	_											
Shipping		Location Name	Req No	Patient Last Na	Patient First Na	Date of Birth	MRN/PUI	Physician Last	Collected	Received	Reported	
Covid Tracker		Croy Cloan Mamorial Hoon	T 0000000	lopon	Elea	01/20/70		Cmith	00/02/20	00/02/20	00/02/20	
		Grev Sloan Memorial Hosp	T-00000001	Pine	Gergony	01/01/88		Smith	09/03/20	09/03/20	09/03/20	8
ontact Lab		Grev Sloan Memorial Hosp	T-00000002	Oldhart	Bob	10/10/99		Smith	09/03/20	99/03/20	09/03/20	Ci la
V-19 Dx*		Grey Sloan Memorial Hosp	T-00000005	Campbell	Jen	01/01/92		Smith	08/12/20	09/03/20	09/03/20	C
BIBA		📓 Grey Sloan Memorial Hosp	T-00000006	Stewart	Aaron	09/10/05		Smith	09/02/20	09/03/20	09/03/20	C
		Grey Sloan Memorial Hosp	T-000121212	Green	Rachel	09/01/74		Smith	09/10/20			(C) ×
		📕 Anatomy Memorial Hospit.	T-0567890	Smith	Shannon	05/14/90		Smith	09/02/20	09/03/20	09/03/20	C
		Anatomy Memorial Hospit.	T-00000003	Switch	Sara	09/01/78		Smith	09/01/20	09/03/20	09/03/20	C
		Anatomy Memorial Hospit.	T-00000004	How	Gerald	12/31/88		Smith	09/01/20	09/03/20	09/03/20	C
ED BY												
				Page	1 of 1		20 rows	-				

This is what your edit screen will look like. Be sure to click update if needed..

COV-19	DX [®]			Joseph La
COV-19 IDx (Barcode Number	T-0003658925		·	SPECIMEN COLLECTION
Patient MRN/PU	Patient MRN/PUI	Lookup		2019 NOVEL CORONAVIRUS (COVID-19) TEST
Provider/Specimen Information			estels.	Download PDF
Location	Southstar Hospital - Smith (NSTEST)	× •		
Specimen Source A	Swab - Nasopharyngeal	× •	1	COVID-19 TESTING USING
Date Collected	09/02/2020		6	NASOPHARYNGEAL (NP)
Diagnosis Codes	Select	•	15	SPECIMEN COLLECTION
Patient Personal Information				Download PDF
First Name	Pachel			



VIEW LAB RESULTS



All orders that have been successfully entered will show the date under the COLLECTED column. Once received in our facility, a date will appear under the RECEIVED column. When a specimen has been processed and a report is available, a date will appear under the REPORTED column with a small PDF icon on the left. The color of this icon states whether it is a positive (red), negative (green), or rejected (yellow) result. You may click the PDF icon for the report.

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DIAGNOSTICS												Gen	erate Req 📔
ഥ Dashboard	LAB R	ESI	JLTS Mark as Reviewed	Print Reports			Start Date En	tered - 2020	08-10 × E	ind Date 2	020-09-11	×	Export To
🔗 Lab Results	Read	lv for	Review 9 Reviewed	ł									
Reports	_	,	-										
🖚 Shipping			Location Name	Reg No	Patient Last Na	Patient First Na	Date of Birth	MRN/PUI	Physician Last	Collected	Received	Reported	
😾 Covid Tracker			Grev Sloan Memorial Hosp	T-0898989	Jones	Elsa	01/20/70		Smith	09/03/20	09/03/20	09/03/20	C
Contact Lab		片	Grey Sloan Memorial Hosp	T-00000001	Pine	Gergory	01/01/88		Smith	09/03/20	09/03/20	09/03/20	G
		片	Grey Sloan Memorial Hosp	T-00000002	Oldhart	Bob	10/10/99		Smith	09/03/20	09/03/20	09/03/20	G
COV-19 Dx*		۶,	Grey Sloan Memorial Hosp	T-00000005	Campbell	Jen	01/01/92		Smith	08/12/20	09/03/20	09/03/20	G
		片	Grey Sloan Memorial Hosp	T-00000006	Stewart	Aaron	09/10/05		Smith	09/02/20	09/03/20	09/03/20	C
			Grey Sloan Memorial Hosp	T-000121212	Green	Rachel	09/01/74		Smith	09/10/20			(2) ×
		<u>k</u>	Anatomy Memorial Hospit	T-0567890	Smith	Shannon	05/14/90		Smith	09/02/20	09/03/20	09/03/20	Ø
		<u>ki</u>	Anatomy Memorial Hospit	T-00000003	Switch	Sara	09/01/78		Smith	09/01/20	09/03/20	09/03/20	Ø
		Ľ.	Anatomy Memorial Hospit	T-00000004	How	Gerald	12/31/88		Smith	09/01/20	09/03/20	09/03/20	C
OWERED BY													

This is what a report looks like for an individual specimen result.







REPORTS



The Reports Tab will show all results listed within a reported.
 You may search through positive, negative, or both results. Each search bar above can be used to search by requisition, location, etc. Results can also be sorted in ascending or descending order by clicking on any of the columns.

Results	60.0% Positiv	e								
	🛛 Excel Export	CSV Export								Colum
	Outcome	Requisition	Location	Physician	First Name	Last Name	Race	Collected	Received	Reported
	All						•			020 - 9/11/2×
	POSITIVE	T-00000006	Grey Sloan Mem	Smith	Aaron	Stewart		09/02/2020	09/03/2020 12:43	09/03/2020 17
	POSITIVE	T-00000005	Grey Sloan Mem	Smith	Jen	Campbell		08/12/2020	09/03/2020 12:43	09/03/2020 17
	POSITIVE	T-00000004	Anatomy Memor	Smith	Gerald	How		09/01/2020	09/03/2020 12:42	09/03/2020 17
	REJECTED	T-00000003	Anatomy Memor	Smith	Sara	Switch		09/01/2020	09/03/2020 12:42	09/03/2020 17
	NEGATIVE	T-00000002	Grey Sloan Mem	Smith	Bob	Oldhart		09/03/2020	09/03/2020 12:39	09/03/2020 17
	NEGATIVE	T-00000001	Grey Sloan Mem	Smith	Gergory	Pine		09/03/2020	09/03/2020 12:39	09/03/2020 17

In the collected, received and reported columns searching within a custom range is available.

														Gen	erate R	Req 🗋		6		
60.0% Positive	е																			
🛛 Excel Export	🖻 CSV Export																			
Outcome	Requisition	Location	Physician	First Name	Last	Name		Rad	ce			Colle	ected			Re	ceived			Repo
All 👻										•	(t	•					8/21
POSITIVE	T-00000006	Grey Sloan Mem	Smith	Aaron	Ste			Aug 2	21	2020	1		<i>→</i>	2	Sen	11 3	2020			Toda
POSITIVE	T-00000005	Grey Sloan Mem	Smith	Jen	Car			/ lug z	_ , ,	_0_0		22 0	days		oop	, .				Las
POSITIVE	T-00000004	Anatomy Memor	Smith	Gerald	Hov	<		Augu	st 2	020		>	<		Septe	embe	r 2020	D	>	Cus
REJECTED	T-00000003	Anatomy Memor	Smith	Sara	Swi	Su	Mo	Tu \	Ne	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa	
NEGATIVE	T-00000002	Grey Sloan Mem	Smith	Bob	Old							1			1	2	3	4	5	
NEGATIVE	T-00000001	Grey Sloan Mem	Smith	Gergory	Pin	2	3	4	5	6	7	8	6	7	8	9	10	1	12	
						9	10	11	12	13	14	15	13	14	15	16	17	18	19	
						16	17	18	19	20	21	22	20	21	22	23	24	25	26	



PSUM DIAGNOSTICS

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								Generate	Req 📔 🕘	
x Results	60.0% Positive	,								
	🗷 Excel Export 🛛	CSV Export								
	Outcome	Requisition	Location	Physician	First Name	Last Name	Race	Collected	Received	Repo
	All						•			020 -
	POSITIVE	T-00000006	Grey Sloan Mem	Smith	Aaron	Stewart		09/02/2020	09/03/2020 12:43	09/03
	POSITIVE	T-00000005	Grey Sloan Mem	Smith	Jen	Campbell		08/12/2020	09/03/2020 12:43	09/03
	POSITIVE	T-00000004	Anatomy Memor	Smith	Gerald	How		09/01/2020	09/03/2020 12:42	09/0
	REJECTED	T-00000003	Anatomy Memor	Smith	Sara	Switch		09/01/2020	09/03/2020 12:42	09/0
	NEGATIVE	T-00000002	Grey Sloan Mem	Smith	Bob	Oldhart		09/03/2020	09/03/2020 12:39	09/03
	NEGATIVE	T-00000001	Grey Sloan Mem	Smith	Gergory	Pine		09/03/2020	09/03/2020 12:39	09/03

REPORTS

(CONTINUED)



PORTAL INSTRUCTIONS

SHIPPING

Track specimen shipments from your location to Ipsum electronically. Ipsum provides its customers with smart code shipping bags. Shipping (courier) bags are scanned at their origination point, in transit, and upon arrival at Ipsum's laboratory. This process will allow you to follow the shipment of your specimens in the COV-19 IDx Provider Portal, tracking the date and time for each stage of the transfer. The complete process can be followed in the portal real time.

THE FOLLOWING STEPS MAKE IT EASY:

- Once you are logged into the Provider Portal, select Shipping from the menu bar on the left side of the screen.
- On the Shipping page, select the green button on the right: New Package.
- Scan the QR code on the outside of the shipping bag, or manually enter ^o the barcode number.
- In the dropdown field, select the location from where you are shipping. Click Submit.
- Scan the next bag, if needed.
- An entry will be created for the "package" in Package History, immediately visible in the shipping module. The Package History details the date, time, and location of the scan, as well as the name of the person entering the shipment.



- Once each bag is scanned, your shipment is complete. Click the Close button.
- If a bag is entered in error, hover over the green "OPEN" button and right click to delete. Once deleted, the bag will disappear from the package history.

DIAGNOSTICS								Generate Req 🖥	e
네 Dashboard	PACKAGE HIS	TORY						New Pa	sckage
🖌 Lab Results	Drag a column he	eader here to sort	your Package History data	а.					
Paper Requisitions	R. e e								
Reports	E# Excel Export							Colu	imns •
🚓 Shipping	Status	Barcode	Location	Created	Created By	Picked Up	Delivered	Accepted	
🛠 Canid Tracker	· · · · · ·								۰
• Contact Lab	CLOSED	SC232367	Southstar Hospital	07/28/2020 19:58	pspanjerportal	07/28/2020 20:01	07/28/2020 20:02	07/28/2020 2	20:02
COV 40 10 1	OPEN	SC232345	Southstar Hospital	07/28/2020 19:58	pspanjerportal				
COV-191DX	OPEN	SC20000	Northstar Hospital	07/28/2020 19:54	robtest2				
	CLOSED	SC12345	Southstar Hospital	07/28/2020 19:52	pspanjerportal	07/28/2020 20:01	07/28/2020 20:02	07/28/2020 2	20:02



The "Drag a column header" field at the top of the Package History screen allows you to sort your Shipping History data.

- The "Columns" drop down on the right side of the Package History screen allows you to filter the data displayed for your shipments.
- If desired, you may keep one of the shipping labels for record-keeping.

YOU CAN FOLLOW YOUR PACKAGES IN TRANSIT.

- The courier driver will scan each shipping bag upon picking up at your location.
- The package tracking system in the portal will display the date and time that each package is scanned.
- Upon delivery of your package to Ipsum, the driver will scan the QR code, which documents date and time.
- An Ipsum Diagnostics team member will scan each shipping bag/ package to acknowledge acceptance at the lab, which documents date and time.
- In Package History, the Status of your shipment displays as OPEN until the package is accepted at Ipsum. It will then be marked as Closed.

You can now follow your package in transit from the moment you place it in the lock box or hand it off to a courier, to the exact time the delivery is accepted at Ipsum.

END OF SECTION



SHIPPING







HELPFUL CONTACT INFO



LABORATORY

8607 Roberts Drive, Suite 125 Atlanta, GA 30350 678.915.2299 info@ipsumdiagnostics.com

PORTAL ONBOARDING, TRAINING, & USER ACCESS

Shannon Arturi 863-397-9875 shannon@ipsumdiagnostics.com

Elsa Bonson

404-852-2819 elsabeth@ipsumdiagnostics.com



REV: 09/21/20